



Application for / Change of Use of Debit Card, SMS Alert and Phone Banking

To: Manager of CIMB Thai Bank PCL, Branch Date

Name - Surname / Entity (Thai)

(English) [Grid of boxes for name entry]

(For Preferred customer applying for/changing of CIMB Preferred VISA Debit Card, please indicate name in English.)

Account No. [Grid] - [Grid] - [Grid] Branch

Debit Card Type Card No. [Grid]

I/We would like to request as follows:

Part 1: Application for Service

1.1 Application for Debit card:

- For new card or change of card type (Issuance)
CIMB Thai Debit Card
Chill D Debit Card
CIMB Preferred VISA Debit Card
Payroll Debit Card
Other type of Debit Card (pls. specify)
For replacement (Reissuance) Reason: Card lost, Card expired, Seized by ATM machine, Others

1.2 Application for SMS Alert service:

- SMS Alert-related mobile phone number
Language preferred Thai, English
SMS Alert-related deposit account number 1, 2
Deposit account number for debit of SMS Alert service fee

1.3 Application for Phone Banking (IVR) service:

- IVR-related deposit account number
Transfer limit amount per day Baht
Specify the limit for payment/day for goods and services Baht

Note: The conditions and service fees for SMS Alert and Phone Banking (IVR) can be checked on the Bank's website.

Part 2: Request for Change of Service

2.1 SMS Alert service

- Change language of SMS Alert service Thai, English
Add new deposit account(s)
Account No. 1, 2

2.2 Phone Banking (IVR) service

- Inter account transfer
Transfer for bill payment: Preferred transfer limit amount per day Baht
Request for new PIN for phone banking service, due to Code lost, Code forgotten
Add new deposit account(s) Account No. 1, 2

Part 3: Request for Cancellation

3.1 Debit Card service

- Unfreeze card
Others (pls. specify)
Cancel card use: The Bank shall proportionately credit back annual membership fee to my/our CIMB Thai savings account within 7 working days.
Cancel card use and close deposit account: Have received return of card fee of Baht
Remark Insurance protection under the Card with personal accident (PA) insurance shall terminate as of the date of Card cancellation.

3.2 SMS Alert service

- Cancel service
Others (pls. specify)

3.3 Phone Banking (IVR) service

- Cancel service
Cancel deposit account(s)
Others (pls. specify)
Account No. Account No.

Terms and conditions for use of Debit Card and SMS Alert services

1. Debit Card is a card issued by the Bank to me/us for withdrawal of cash, deposit of cash, transfer of money, account balance enquiry, bill payment, and payment for other expenses via ATMs or other machines made available by the Bank, and also for payment for goods and/or bill payment or any other expenses in lieu of cash at shops domestically and abroad that carry VISA logo with payment made through EDC (Electronic Data Capture), including use of internet banking service. The amount due shall forthwith be debited directly from my/our deposit account opened with the Bank for use of the Card. There may be fee chargeable by the Bank as applicable depending on type of Debit Card as specified by the Bank. Debit Card shall hereinafter be referred to collectively as the "Card."
2. I/We may withdraw money via ATMs or transfer money from my/our CIMB Thai deposit account(s) around the clock every day in any amount, depending on the type of the Card, provided that the account has a sufficient balance for that withdrawal or transfer and that withdrawal or transfer is in accordance with the Bank's announcement. For the money transfer, the Bank shall debit money from the transferor account and credit the same to the transferee account within the same day, subject to accurate keying of the transferee account number. In the event of any errors in such money transfer arising from the mistake on my/our part, regardless of whether there is any damage incurred, I/we shall be liable for such damage by myself/ourselves and shall not demand or sue for any compensation from the Bank.
3. For using the Card at the interbank ATM, I/We acknowledge and agree that I/We will be informed of the balance in the Card every time after withdrawal via the interbank ATM and will receive a transaction record slip every time upon request. In case where the transaction record slips run out, the Interbank ATM will notify me/us so, and I/we will be able to continue using the service. I/We may thereafter check the transaction record via my/our passbook and/or statement. In case of a money transfer to an account of a third party or an account with any other bank, I/We acknowledge and agree that if the transaction record slips run out, the Bank will not proceed with such money transfer transaction.
4. I/We may use the Card for the aforesaid services within the transaction limits set forth. I/We may increase or reduce such limits, so far as they do not exceed the maximum amount limit of the Card, by contacting the Bank at Tel. 0-2626-7777. The Bank reserves the right to change or add the service terms and conditions as the Bank may deem proper, subject to a notice to me/us by the Bank's method and as prescribed by the law. In case where the Bank has found any suspicious and/or irregular money withdrawal and/or transfer transactions, I/we agree that the Bank may immediately and temporarily suspend the use of either or both of my/our money withdrawal and/or transfer limits without prior notice, in order to prevent any possible damage to me/us, until the Bank is able to contact me/us and have such financial transaction verified by me/us, then I/we will be able to resume using either or both of my/our money withdrawal and/or transfer limits. I/We accept that such action of the Bank is on grounds of my/our financial security and protection of my/our benefits, and the Bank shall not be liable for any damage incurred to me/us (if any).
5. I/We may use the Card for withdrawal of money from ATMs abroad. The withdrawal amount in the currency of such country shall not exceed the maximum amount limit in such currency as set by the owner bank of the ATM. The amount as aforesaid shall be converted into Thai Baht using the foreign exchange selling rate specified by VISA on the date of the aforesaid foreign-currency money withdrawal.
6. I/We acknowledge and understand that I/we may not use Debit Card to pay for goods or settle bill payment by informing the shop or the transaction venue of the PIN of the Card verbally or in writing.
7. In case of using the Card to pay for goods and/or settle bill payment through EDC, I/we agree to allow the Bank to debit the amount from my/our deposit account according to the EDC process, and the amount so debited and transferred shall be deemed as correct and fully binding on me/us. If the outstanding balance in the account is not sufficient for the transfer, the Bank may suspend such proceeding. In case of using the Card to pay for goods and/or settle bill payment via EDC located abroad, the amount of payment for goods and/or bill payment abroad in the currency of the respective country shall be converted into Thai Baht using the foreign exchange selling rate specified by VISA on the date of the aforesaid payment for goods and/or bill payment.
8. In case of using the Debit Card to pay for goods via internet to the shop/transaction venue, I/We agree that the Bank may debit from the deposit account I/we have notified to the Bank the amount equal to that payable for goods to the shop/transaction venue when the shop/transaction venue makes collection thereof from the Bank. The Bank will accordingly notify me/us of the aforesaid account debit according to the time and conditions specified by the Bank and/or upon receipt of evidence of invoice/receipt from the shop/transaction venue. I/We shall notify the Bank of any incorrect transaction found within 10 working days from the date of being informed of such transaction or from the date of receipt of internet transaction statement from the Bank, as the case may be. However, I/we shall not be deprived of the right to do so thereafter if I/we can prove that the amount in the internet transaction statement is incorrect and is not the fault or deficiency on my/our part, then I/we may notify so to the Bank within 60 days from the date of receiving internet transaction statement or from the date of failing to receive such goods or service, or the date of late receipt of such goods or service, or the date of incomplete or incorrect receipt of such goods or service.
- Moreover, in payment for goods ordered and purchased on internet using the Debit Card until the transaction is completed, either by myself/ourselves or by any other person, and whether in bad faith or not, if it is done using my/our PIN issued by the Bank, the transaction shall be deemed as correct and complete, for which I/we shall be liable in all respects. In case of any damage incurred from whatsoever cause, the Bank shall not be held liable for such damage.
9. I/We have a duty to keep the Card and PIN statement in a safe and confidential place in order to prevent loss, and shall not let any other person know or transfer to any other person to use my/our PIN. In the event that the Card is lost or held by any other person, I/we shall notify the Bank immediately at Tel. 0-2626-7777 or by any other means as specified by the Bank, so that the Bank will cancel the Card and PIN. In case where I/we have notified the Bank to cancel the Card as aforesaid, I/we shall not be liable for any damage incurred as a result of the use of the Card thereafter, unless it is incurred from the transaction made within five minutes after the notice to the Bank, or in case where the Bank has examined/proved that the damage incurred from such use of the Card is a result of my/our act or an act in which I/we have connived, or is caused by my/our negligence where I/we agree to be fully liable for the damage incurred. I/We shall provide information on the date, time, relevant person(s), amount and nature of the transaction or any other details as may be requested by the Bank. The Bank shall investigate the issue and rectify the error (if any) and shall then notify the result of the investigation to me/us. In case where there is an error for which the Bank has to make compensation to me/us, the Bank shall transfer the resolved amount to my/our account within 90 days from the date the Bank has fully received the information as detailed above. The Bank reserves the right to ignore any request that contradicts the regulatory requirements/regulations.
10. In an event that I/we have an obligation to pay an annual membership fee as per the agreement/ the terms and conditions of the deposit account as specified by the Bank, I/We agree and consent to pay an annual membership fee upon completion of each membership year. Until notified by me/us of card membership cancellation, I/we consent for the Bank to deduct money from my/our deposit account to pay for membership fee for next year membership at any time until the Bank receives fee in full. In case of insufficient balance for membership fee deduction in my/our savings account in any membership year, I/we agree and consent for the Bank to hold the balance in my/our savings account until the balance become sufficient for membership fee deduction, then deduct the balance for the membership fee. For money withdrawal and/or transfer cross region of clearing house, I/we shall pay a fee at the Bank-specified rate, which is subject to change as announced by the Bank at its offices and website. In the case where the Bank is unable to collect an annual fee for longer than 30 days after annual fee payment due date, I/we accept that I/we shall be unable to use the Card until I/we deposit the money to the account and the amount is debited from the account for fee payment. In the case where the Bank is unable to debit from the account for annual fee for longer than 60 days after annual fee payment due date, I/we accept that the Bank is entitled to cancel my Card immediately. If the deposit account has no deposit and withdrawal transactions for over a year from the latest date of having deposit and withdrawal transactions, or has no remaining balance in relation to the Card, or if I/we am/are unable to pay the annual fee of my Card for any year, I/we shall be unable to do any transactions in relation to the Card until I/we have contacted the Bank. Upon the end of a period of 24 months from the date I/we am/are unable to do any transactions in relation to the Card, I/we accept that the Bank is entitled to suspend the use of or cancel my/our Card immediately.
- In case of my/our cancellation of the use of the service during the year and if a fee has duly been collected from me/us, the Bank shall proportionately credit back the fee to my/our CIMB Thai savings account or by other means as considered appropriate by the Bank within seven working days from the date of the Card cancellation.

11. The Bank has the right to suspend or revoke or reject the use of the Card or recall the Card in case where I/we transfer the Card to or allow other persons to use the Card, or the account has insufficient balance to pay relevant fees and expenses to the Bank. In case where the Bank can prove that I/we have committed a fraud or failed to comply with these terms and conditions, or the Bank has learned that I/we are under a civil or criminal lawsuit or under bankruptcy court proceeding, or my/our assets are foreclosed or frozen by the order of the authorities or government agencies, or I/we are suspected of committing a fraud or an offence that may cause damage to the Bank, and/or I/we pass away, and/or the Bank has a suspicion that the Card is dishonestly used by other person, the Bank is entitled to cancel the Card immediately.

12. I/we consent to the Bank having the authority to deduct money from my/our deposit account in an amount to fully compensate for the use of the Card, including litigation expense, lawyer fee at the rate agreed by the Bank to be payable to the lawyer, and any other expenses as actually incurred to and paid by the Bank.

13. The Bank reserves the right to cancel, change or add the terms and conditions for the use of the Card or any agreements relating to the use of the Card, fee rates and service fee rates. In the event that such changes cause customers to lose their benefits, the Bank will provide notification no less than 30 days in advance.

14. In case of my/our use of deposit, withdrawal or transfer of money of my/our deposit account, or enquiry of information, or other transactions related to my/our deposit account, via ATM, telephone, facsimile, other communications equipment, or other service channels made available by the Bank in either automatic or semi-automatic manner from any work systems of the Bank, I/we acknowledge and agree to comply with the regulation and procedure specified by the Bank for each service, subject to change by the Bank from time to time

15. I hereby acknowledge that (a) the Bank has provided me with its Privacy Notice and (b) the Bank may collect, use, and disclose my personal data in compliance with, or in relation to, the use of the service under these terms and conditions, for the purposes as prescribed in the Bank's Privacy Notice.

SMS Alert

1. The Bank will send information in relation to the transactions of my deposit account, as specified in the Application for Use/ Change of Information/ Cancellation of SMS Alert Service (the "Application"), via SMS to the mobile phone number specified in the Application and/or any other mobile phone number which I notify to the Bank of such change pursuant to the procedure and method as prescribed by the Bank. The Bank will dutifully process the application for the SMS Alert Service which will be completed by the following business day. Subsequently, the customer will receive an SMS Welcome Note, serving as formal confirmation of successful service activation.

2. The information provided through SMS alerts regarding transactions is considered preliminary. In the event of any discrepancies between the SMS information and the Bank's system, the information in the Bank's system will be deemed as correct. The Bank holds no responsibility or liability for any damages that may occur as a result of utilizing the SMS Alert Service. For direct debit transactions related to goods and services payments, the Bank will process the transactions overnight. Customers will receive a notification through the Bank's SMS Alert Service at 07:00 on the following day.

3. The transaction-related information provided through SMS alerts constitutes the material information. In the event of my negligence, if I incur any loss or damage as a result, I shall bear sole responsibility for such loss or damage.

4. In the event that I may not receive messages sent by the Bank, or there may be a delay in their receipt due to circumstances beyond the Bank's control, such as insufficient mobile network coverage on my mobile phone, a malfunctioning connection signal, temporary system breakdowns caused by electrical power failures, or any other unforeseen events. For any reasons, I agree not to attribute the aforementioned causes as grounds for claiming or initiating legal proceedings against the Bank in relation to any arising damages.

5. I agree to pay the service charge, fees, and any other expenses associated with the SMS Alert Service as prescribed by the Bank. I also authorize the Bank to directly debit my deposit account held at the Bank for these payments.

6. If there are insufficient funds to debit the account for the full payment of the fee and/or any expenses for the use of this service, the Bank shall have the right to suspend the service provision (until the service fee and/or expenses are fully paid to the Bank) or cancel the service provision without prior notice. In this regard, I shall waive the right to claim indemnification for any losses or damages resulting from the suspension or discontinuation of the service provision.

7. If I cancel the SMS Alert service or change the service plan before the applied period expires, I have the right to receive a proportional refund of the unused service fee based on the remaining service period, calculated by month or day (whichever is applicable). Fractions of a month or day will not be counted as a full month or day.

8. If there are any changes to my documents or account number for any reason, the application for the SMS Alert Service will remain valid and effective, and will apply to such changes in all respects.

9. The Bank reserves the right to add and/or modify these terms and conditions, including service charges and expenses pertaining to the use of the services provided by the Bank. Such modifications will be communicated through announcements at the Bank's office, branch, or on its website. In the event of changes to service charges, the Bank will provide an announcement or advance notice of at least 30 days.

10. I hereby acknowledge that (a) the Bank has provided me with its Privacy Notice and (b) the Bank may collect, use, and disclose my personal data in compliance with, or in relation to, the use of the service under these terms and conditions, for the purposes as prescribed in the Bank's Privacy Notice.

For Bank Use

I have explained all relevant details and answered service requester's enquiries, including giving a product fact sheet and a copy of contract (terms and conditions for Debit Card, SMS Alert services) to the service requester.

Sign

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Name in Printed Letters

Position

Recorded by:

Authorized staff:

Sign

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Sign

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For Customer

- I/We hereby certify that all of the information above is true in all respects, and agree to pay service fees as specified by the Bank.
- I/We have understood the product fact sheet as well as the terms and conditions for Debit Card or SMS Alert service (in case of service application). I/We agree to comply with such terms and conditions in every way. I/We understand the details of product and conditions before affixing my/our signature above. Bank staff has explained and answered my enquiries and given the product fact sheet and a copy of contract to me/us.

For Debit Card service application:

- I/We confirm that I/we have received the debit card no. and its PIN (if any) no.

Remark: The CIMB Preferred member will be notified to receive CIMB Preferred Debit Card later. The received card will be completely valid when such member signs the Bank's application for service request.

Sign

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Service Requestor / Insured Person / Legal Representative

For CIMB Preferred customers who request a debit card

- I hereby agree that I have received CIMB Preferred Debit Card No. and CIMB Preferred debit card PIN (if any) No. on the date

Sign

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CIMB Preferred debit card receiver

In case the customer requires to receive a CIMB Preferred debit card at Contact Branch, please identify the branch