

Ref. CIMBT OFP 055/2020

19 March 2020

Subject: Temporary Closure of CIMB Thai's Central Rama 9, Thonglor and Charansnitwongse and Silom Office Branches under COVID-19 Prevention Measure

To The President
The Stock Exchange of Thailand

CIMB Thai Bank Public Company Limited ("Bank") has received the confirmed laboratory test result in the morning of 18 March 2020 that one of its Wealth Advisor who is working at CIMB Thai Head Office Building, 20th floor caught a COVID-19 disease. That staff has self-quarantined for medical treatment and closely symptom monitoring in accordance with the Ministry of Public Health's measures since 13 March 2020.

For the safety of our customers and employees and to comply with the measures for COVID-19 Infection Prevention and Control of Communicable Disease Control, Ministry of Public Health, due to that staff has visited our Central Rama 9, Thonglor and Charansnitwongse and Silom Office branches over the past 14 days, the Bank would like to close these four branches for three days, from 18 March 2020 to 20 March 2020, for big cleaning purpose. All relevant employees and colleagues with closed contact to that staff were asked to have 14-day self-quarantine at home for symptom monitoring. So far, there has been no employee falling within the purview of COVID-19 infection.

During this period of time, the customers of Central Rama 9, Thonglor and Charansnitwongse and Silom Office branches may take services from our nearby branches or other service channels such as CIMB Thai Digital Banking or ATMs. For any enquiries, please contact CIMB Thai Care Center at Tel. 02 626 7777.



The entire 20th floor of CIMB Thai Head Office will have a 3-day closure for big cleaning. The floor areas as well as nearby areas will be disinfected, together with all other areas in the building where that staff could have a contact, using spray and heating. All employees who have been in contact with that staff were asked to self-quarantine and monitor symptoms and work from home for 14 days. The Bank's precaution measures have also been implemented by asking some of our employees at Head Office to work from home for risk mitigation.

We place utmost importance on health safety and well-being of all our employees, customers and visitors. Relevant measures imposed by the Ministry of Public Health will be taken as appropriate to strictly monitor and control the spread of virus. This incident has already been reported to the Ministry of Public Health and relevant agencies.

Please be affirmed and assured that our customers and general public can continue taking services and contacting the Bank at its Head Office and all branches as usual. We have in place a business continuity plan to ensure our ability to serve customers continually. An official update will be provided upon further information or development.

Please be informed accordingly.

Sincerely yours,

- Patima Jumpasut -

(Mrs. Patima Jumpasut)

Company Secretary

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- 2 -