How to reset password
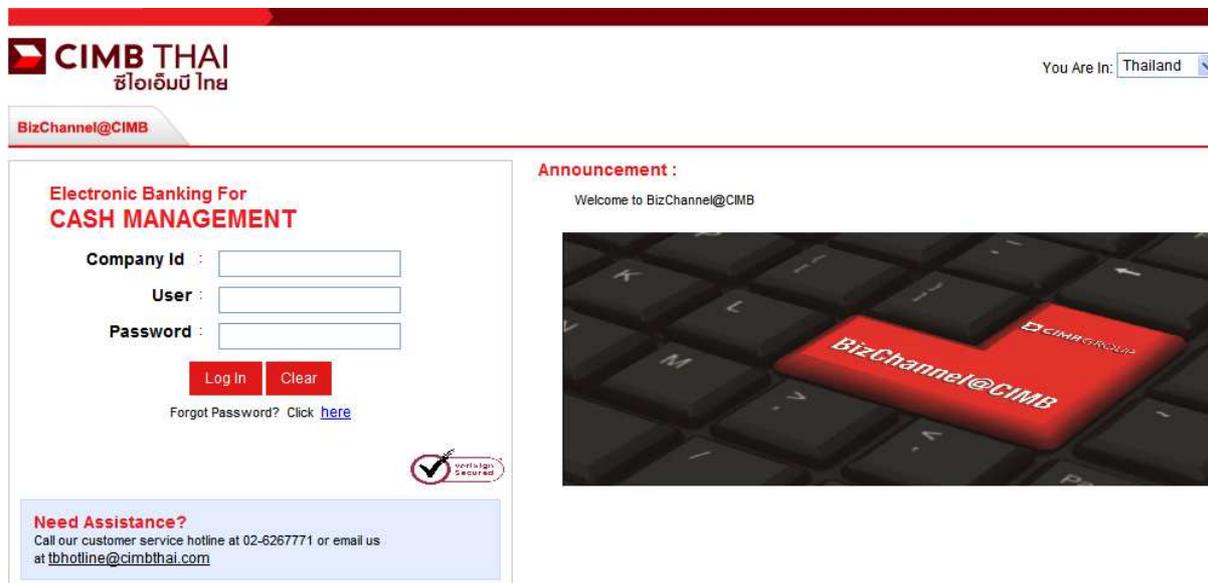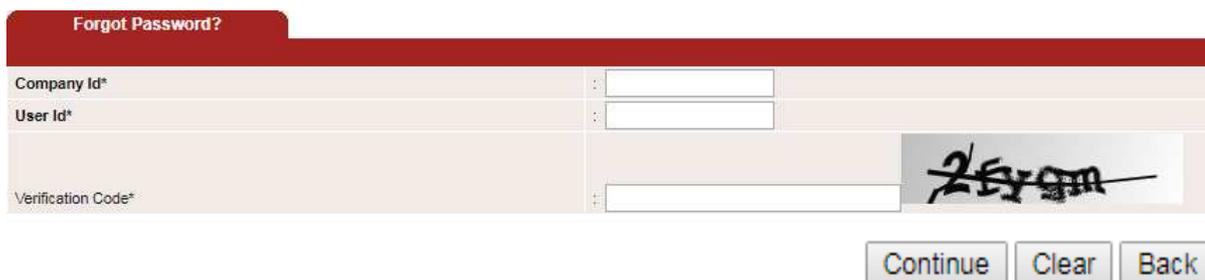
1. Login to BizChannel@CIMB website : www.bizchannel.cimbthai.com

2. click on Forgot Password? Click here

3. Complete input user information and verification code following Captcha image and then
   click Continue

4. For Mobile : Please click [Send OTP]

    For Token : Please power on the Token and press "1" to get OTP via APPLI 1

5. Input OTP code from step 4) and complete answer the Security Question and then

    click [Submit]

6. After complted the step, the system will send the new SMS for PIN file and Email for new

    password file (in attachment)

7. Try to login with the new password
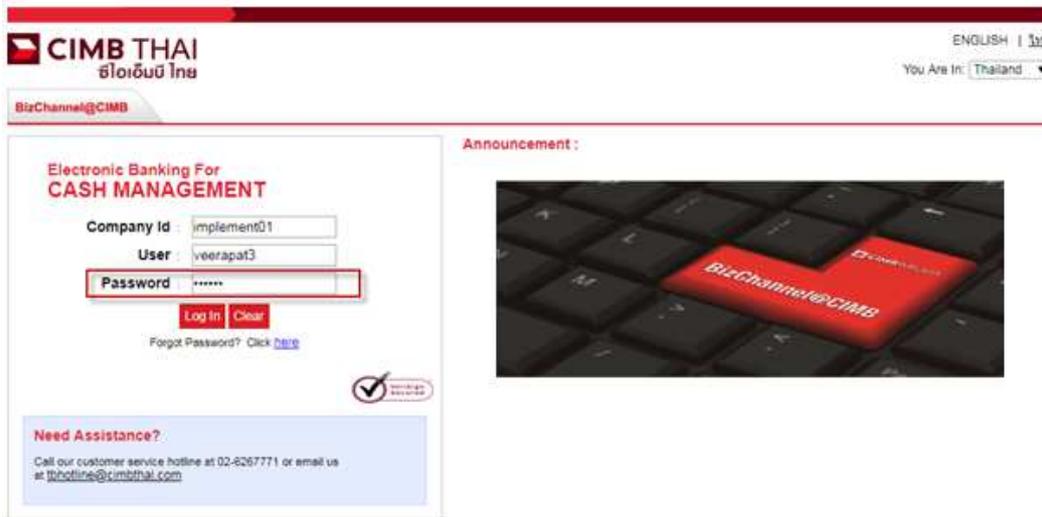
8. Setup your new password following the instruction and then click

9. The system will record your new password. You can use your new password to login to BizChannel@CIMB in the next time.
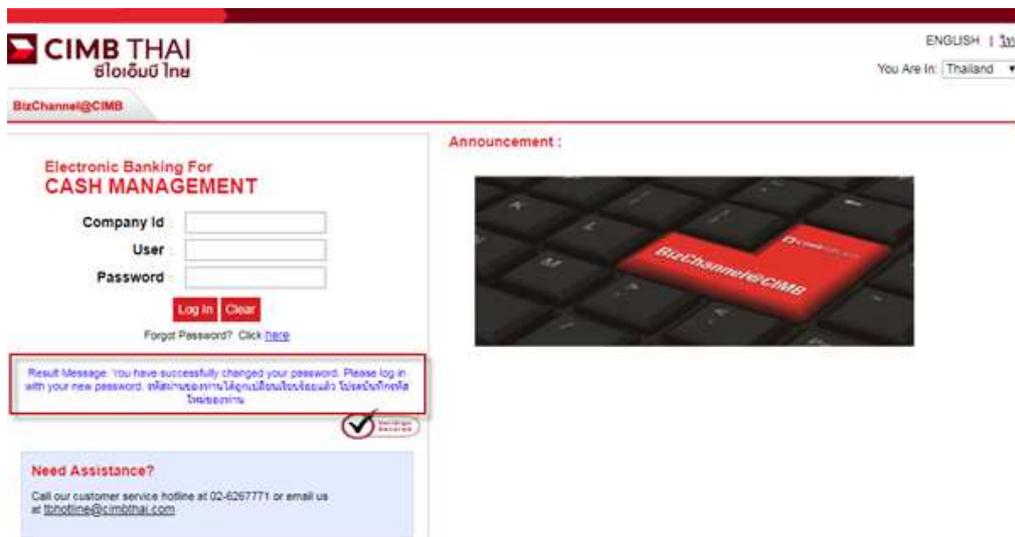
● How to change the password

1. Click on the Utility menu and click on the submenu Change Password.

2. The system will display the Change password screen.

- How to change the Security Question

1. Click on the Utility menu and click on the submenu Personalization.

2. The system will display the Change security question screen.