How to Reset Password

• How to reset Password In case of user couldn't remember password

- 1. Retrieve BizChannel login page (www.bizchannel.cimbthai.com)
- 2. Click on "Forgot Password" by Click "here"

CIMB THAI ซไอเอ็มบี ไทย		ENGLISH 1 You Are In: Thailand
hannel@CIMB	Announcement ·	User Manual, Terms and Conditions, F/
Electronic Banking For CASH MANAGEMENT	Easier Sel	If - Service Feature
Company Id :	If you forgot password Click "Forgot Password"	If your account has been locked Click "Unlock User"
Password : Clear Forgot Password? Click <u>here</u>	CIMB THAI will temporarily close the system BizChannel@CIMB services	Bank for service improvement. will be unavailable
Unlock User? Click here	15 Nov 2023 at 12:01AM. to Sorry for this inconvenience. More i	01:30AM. (TVE night) nformation call 02 626 7771
eed Assistance? all our customer service hotline at 02-6267771 or email us thhotline@cimbthai.com	Now you can do your business Anywhere, Anytime	

3. System will show like this picture then kindly fill your information on 1st page as below. When input completed please click on "Continue" button

Forgot Password?		
Company Id*	:	
User Id*	:	
		Continue Clear Back

4. System will show 2nd page then kindly fill your information as below.

4.1 OTP : Once system bring to this page, you will receive OTP by auto.

If you don't receive OTP in 1 minute please click on "Send OTP" button you will get SMS OTP

(Remark : For approver who use Token device please open the token device, monitor will show "APPLI" then press "1" monitor will show OTP)

5. When input completed please click on "Submit" button

Forgot Password?		
One Time Password (OTP) *	: Send OTP	
Please enter the One Time Password (C If you didn't receive your OTP within 1 m	TP) provided to your registered mobile number ending +66XXXXX3591 via SMS ins, you can request another OTP by click "Send OTP" button to resend again.	
		Submit Clear Back

6.If reset password was completed, System will send <u>Email</u> with PDF file (PDF file contain temporary password as a number 6 digits) and send <u>SMS PIN</u> to your register mobile phone no., The SMS PIN is for open PDF file.

6.1 Please open email which sent by BizChannel you will see 2 PDF files then open file which the name same as your Company ID.

a. 22/08/2023 17:37
BizChannel@cimbthai.com
IMPORTANT - BizChannel@CIMB User Password
To Natruja Kachenchart
User Guide.pdf 1 MB CIMBTHAI2023082220935.pdf 21 KB
Ref No.20935 Dear 5362170P,
Your password has been reset.
Please retrieve your new Password from the attached PDF file to log in to BizChannel@CIMB. The PDF file is password protected and could be unlocked with the SMS PIN sent to your mobile phone.
For further enquiries, please contact us at 02-6267771 from 8:30am to 5:30pm (Monday to Friday excluding public holidays) or send an email to tbhotline@cimbthai.com
Download BizChannel Manual
Best Regards, The BizChannel@CIMB Team
(This is a computer generated email. Please do not reply.)

6.2 When open PDF, system will ask password. Please fill SMS PIN from SMS that you receive.



6.3. If put correct password, system will allow to open PDF and see password that's number 6 digits (This password for BizChannel log in)



Date: 22/08/2023

Ref No. 20935

Dear 5382170P,

Thank you for your registration with BizChannel@CIMB. You can now access https://www.bizchannel.cimbthai.com with the login details below:



Your user ID and password will be sent in separate mailer. You are required to change your password when you use this service for first time.

Please keep your password confidential at all times. For security purpose, please memorise your password and destroy this mailer immediately.



7. Please take this password in PDF (number 6 digits) then put in BizChannel log in screen.

CIMB THAI ซีไอเอ็มบี ไทย		ENGLISH <u>1</u> You Are In: [Thailand •
:Channel@CIMB	Announcement :	User Manual, Terms and Conditions, FA
Electronic Banking For CASH MANAGEMENT	Easier Self	- Service Feature
Company Id : cimbthai User : 5382170p	If you forgot password Click "Forgot Password"	If your account has been locked Click "Unlock User"
Password Dig In Clear Forgol Password? Click <u>here</u>	CIMB THAI will temporarily close the system for BizChannel@CIMB services w	Bank or service improvement. vill be unavailable
Unlock User? Click <u>here</u>	15 Nov 2023 at 12:01AM. to 0 Sorry for this inconvenience. More in	1:30AM. (TVE night) formation call 02 626 7771
Need Assistance? Call our customer service hotline at 02-6267771 or email us at <u>bhotline@cimbthal.com</u>	Now you can do your business Anywhere, Anytime	BIZCHANNEL®CIMB MOBILE APP

- 8. System will ask you to change password as following
 - Current Password is number 6 digits from PDF file

When all fields were filled please click on "Change" button and Ok

Change Password Information			
Current Password	:		
New Password	:		
Confirm New Password	:		
			Change
Minimum Password Maximum Password Password must contain at least 1 special character (1"#S % & ()*+, - Password must contain at least 1 number and 1 character	: : :/<=>?@\^_{})	8 Characters 32 Characters	

9. If your password was changed successfully, you will see message like this picture then please user your new password to login

Announcement : Easier S	User Manual, Terms and Conditions
Easier S	elf - Service Feature
If you forgot password	
Click "Forgot Password	If your account has been lock "Click "Unlock User"
CIMB THA will temporarily close the system BizChannel@CIMB service	AI Bank m for service improvement. es will be unavailable
15 Nov 2023 at 12:01AM. t	to 01:30AM. (TUE night) re information call 02 626 7771
CIMB I HAI some slokul hu Now you can do your business Anywhere, Anytime FORWARD > Your Business	
	CINE Polyot Password CIMB TH/ will temporarily close the syste BizChannel@CIMB servic 15 Nov 2023 at 12:01AM. I So rry for this inconvenience. Mor CIMB THAI arms sloodul nu Now you can do your business Anywhere, Anytime ForWARD > Your Bunines

• How to change Password Incase user remembered password case

1. Click on "Utility" then click on "Change Password"

Company ID: IMPLEMENT01 Company Name: ดมิญล ญภีลุเวลุา User Name: Veerapat Tanateerachoat Main Page				
BizChannel@CIMB	ประกาศ แจ้งปิดระบบ BizChannel@CIMB ชั่วคราว โดยมีกำหนดการดังนี้			
My Task	วนศุกรท 17 มถุนายน 2559 เวลา 22:00 น. ถง 02:00 น. ของวนเสารท 18 มถุนายน 2559			
Account Service & Information Management	สอบถามขอมูลเพมเดม กรุณาดดดอ TBHotline เทร 0-2626-7771 หรือ tonotline@cimothal.com			
Report	Announcement			
Utilities	Please be informed that BizChannel@CIMB will be maintenance on			
► Formal/Informal Mail	June 17th, 2016 at 10:00 pm. to June 17th, 2016 at 02:00 am.			
► Change Password	For more information, please contact TBHotline at 0-2626-7771. or tbhotline@cimbthal.com			
User Group Limit Usage	Class			
Personalization	Ciuse			

2. System will show this screen and you can put new password the conditions were shown on bottom of picture.

Company ID: IMPLEMENT01 Company Name: ฒิญล ญภีลุเจลา User Name: Veerapat Tanateerachoat Main Page		
BizChannel@CIMB	Utilities / Change Password Change Password	
Account Service & Information	Change Beesward Information	
Report	Current Password	:
Utilities Formal/Informal Mail	New Password	Change
 ▶ Change Password ▶ User Group Limit Usage ▶ Personalization 	Minimum Password : Maximum Password : Password must contain at least 1 special character (! "#\$ % & () * + , - / < = > ? @ \^_{}) Password must contain at least 1 number and 1 character	8 Characters 32 Characters



How to Unlock user

• Unlock User by yourself from Bizchannel@Cimbthai.com website (Make sure that your User ID is locked and this function allow only for SMS token)

- 1. Retrieve BizChannel login page (www.bizchannel.cimbthai.com)
- 2. Click on "Unlock User" by Click "here"

CIMB THAI ซไอเอ็มบี ไทย	You Ar	ENGLISH <u>*</u> re In: Thailand
zChannel@CIMB	Announcement : User Manual, Terms ar	nd Conditions, F
Electronic Banking For CASH MANAGEMENT	Easier Self - Service Feature	
Company Id : User :	If you forgot password Click "Forgot Password" If your account has Click "Unlock	been locked User"
Password : Log In Clear	CIMB THAI Bank will temporarily close the system for service improvement. BizChannel@CIMB services will be unavailable	
Unlock User? Click <u>here</u> Message: User is Locked	15 Nov 2023 at 12:01AM. to 01:30AM. (TUE night) Sorry for this inconvenience. More information call 02 626 7771	
Need Assistance? Call our customer service hotline at 02-6267771 or email us at <u>thhotline@cimbthai.com</u>	CIMB THAI sume flowu he Now you can do your business Anywhere, Anytime	

3. System will show like this picture then kindly fill your information on 1st page as below. When input completed please click on "Continue" button



T

Bizchannel@CIMB

4. System will show 2nd page then kindly fill your information as below.

4.1 OTP : Once system bring to this page, you will receive OTP by auto. If you don't receive OTP in 1 minute please click on "Send OTP" button you will get SMS OTP

(Remark : For approver who use Token device please open the token device, monitor will show "APPLI" then press "1" monitor will show OTP)

when input completed please click on "Submit" button

Unlock User		
One Time Password (OTP) *		Send OTP
Please enter the One Time Password (OT If you didn't receive your OTP within 1 min	P) provided to your registered mobile number ending +66XXXXX3591 via SMS is, you can request another OTP by click "Send OTP" button to resend again.	
		Submit Clear Back

**Incase your User ID is not locked when you click Continue button on 1st page system will show message "Your User is not locked" please back to login page for login in normal way

Message: This User ID is not locked. Please proceed to login page.				
Company Id*	: cimbthai			
User Id*	: 5382170p			
		Continue Clear Back		

5. If your User ID was unlock success, system will show message "Your User ID has been successfully unlocked! Please proceed to login page" and you will receive SMS confirmation Unlock user success

Click "Continue" button to back to login page.

Unlock User		
Your User ID has been successfully	unlocked! Please proceed to login page.	
		Continue