

Activation of BizChannel@CIMB Service

You will receive SMS via your registered Mobile number. Enter "**First Time Login PIN**" and click "**Next**".

When the Bank successfully set up Bizchannel@CIMB system, you will receive SMS and E-mail to notify your User ID and password to access the system *** Please notice the same RefNo.

1. Example of SMS to be received

Ref No.01323, SMS PIN = 6Ht41CdS
Expires in 30 days. BizChannel@CIMB.

2. You will receive two E-mails, namely IMPORTANT - Bizchannel@CIMB User Password.

2.1 The first E-mail informs the Company ID and User ID.


Ref No.01323
Dear xxxxx,

Thank you for subscribing to BizChannel@CIMB.

Please retrieve your Login Detail as below:
Company ID : COMXXTOO
User ID : TESTER

2.2 The 2nd E-mail has 2 PDF files.

IMPORTANT - BizChannel@CIMB User Password

 User Guide.pdf  PIT125572015070901323.pdf

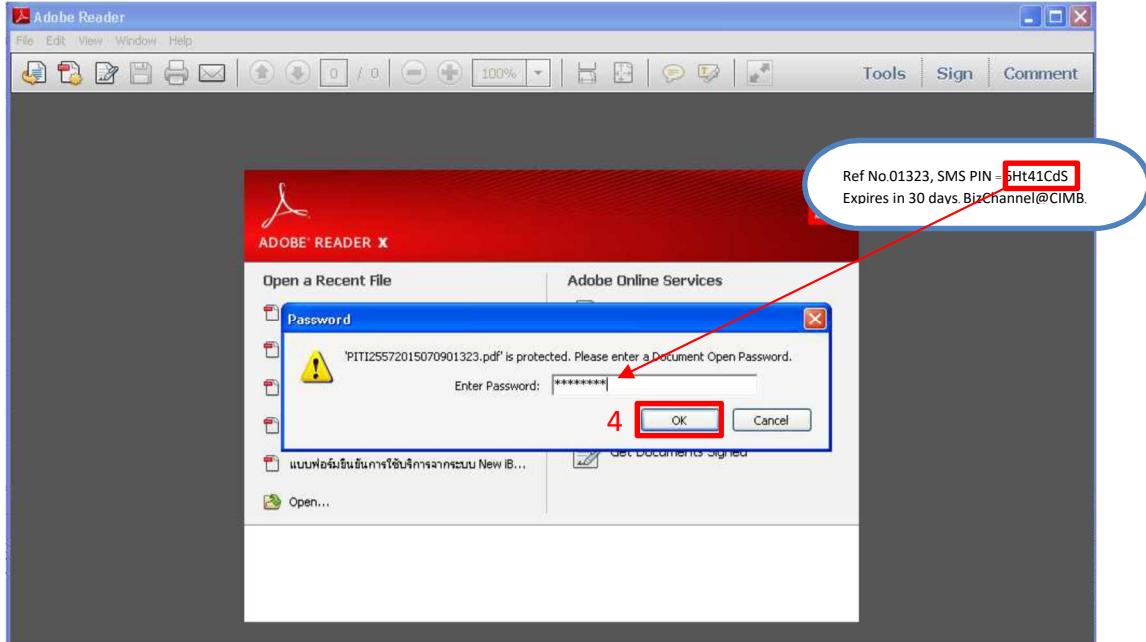
Ref No.01323

3. Access E-mail with 2 PDF files attached and open the PDF file which is named the Company ID.

IMPORTANT - BizChannel@CIMB User Password



4. When opening the PDF file, enter password received from SMS in a box and select “OK”.



5. You will receive Password for first-time Login to Bizchannel@CIMB



Date: 09/07/2015

Ref No. 01323

Dear JINYS139,

Thank you for your registration with BizChannel@CIMB. You can now access <https://www.bizchannel.cimbthai.com> with the login details below:



Your user ID and password will be sent in separate mailer. You are required to change your password when you use this service for first time.

Please keep your password confidential at all times. For security purpose, please memorise your password and destroy this mailer immediately.

Please contact us at 02-6267771 or tbhotline@cimbthai.com should you require further assistance.

6. Go to Bizchannel@CIMB at https://www.bizchannel.cimbthai.com to Login

6.1 Use Company ID, User ID received from the 1st E-mail and Password from the PDF file

6.2 Select Login

7. After Login, the system will display the terms and conditions for accessing Bizchannel@CIMB

7.1 Select “I have read....”

7.2 Select “Accept”

8. The system will prompt you to change your password

Change Password

How to change Password and conditions for changing Password

8.1 Current Password must be obtained from the PDF file that is 6-digit number.

8.2 New Password must comply with the following conditions:

8.2.1 New Password must not be less than 8 alphanumeric characters.

8.2.2 New Password must not exceed 32 alphanumeric characters.

8.2.3 Must contain at least 1 special character, for example (! " # \$ % & () * + , - / < = > ? @ \ ^ _ { })

8.2.4 Must contain at least one numeric character.

8.3 Confirm New Password

8.4 Enter Serial Number / Mobile Phone Number which receives SMS

Security Question

8.5 Security Question

is a set of questions in case that you forget the password. The password can be reset by yourself by selecting 3 different security questions to answer.

8.6 Select Submit.

***The same answer can be provided (the uppercase and lowercase letters also matter to your given answer in case of forgetting the password).

The screenshot shows the 'Change Password' section of the CIMB Thai Bank interface. It includes the following fields and labels:

- Current Password ***: Labeled 8.1
- New Password ***: Labeled 8.2
- Confirm New Password ***: Labeled 8.3
- Serial Number/ Mobile Phone No***: Labeled 8.4, with the value '0843788807' entered.
- Security Question** section: Labeled 8.5, containing five questions with dropdown menus and text input fields for answers. The first three questions are selected.
- Submit** button: Labeled 8.6

At the bottom, there are password requirements: Minimum Password (8 Characters), Maximum Password (32 Characters), and a note: "After clicking Submit button, you will be redirected to login screen again. Please log in with your new password."

9. Once the password has been changed, the system will return to login page so that the user can login with the new password.



The prompt screen for start using Bizchannel@CIMB system

